

warranty **claim**

In order to submit a warranty claim we require the following: 1.) serial number(s) or proof of purchase if no serial number can be provided, 2.) photos of the defect/damage, and 3.) a full description of the problem.

Person filling out this form: Distributor Builder Homeowner/End User

For Distributor Use Only:

PO Number

Claim Number

Action Requested:

Credit Only Replace Only

distributor/seller **contact information**

replacement product **shipping address**

Company Name

Customer Name

Branch Number/Location

Branch Number/Location

Contact Name

Street Address

Phone

City/State/Zip

Email

Phone

Qty	Part #	Part Description	Detailed Explanation of Issue*	Serial # Sticker

*Photos are required for claim processing. Please email them to warranty@srsmith.com

I, the undersigned, certify that the above mentioned product(s) has been or will be appropriately destroyed or returned to S.R.Smith for review. In no event shall the above mentioned product(s) be resold.

Customer Signature

Printed Name

Title

Today's Date

Please fax to 503.266.4334 or email warranty@srsmith.com

toll free 800.824.4387
fax 503.266.4334
web www.srsmith.com

